

ANGELA FLINT

HAIR

Policies

Your appointment is important to me. It is reserved especially for you.

To accommodate a schedule change, I require a 48-hour notice.

Please understand that when you forget your appointment or cancel without giving 48 hours' notice, I miss the opportunity to receive services. I also miss the chance to fill your appointment.

I send out reminders via email three days before your appointment and text messages two days prior as a courtesy.

I also understand that unforeseen circumstances come up that are out of your control. Please give me a call, and we can talk.

Card on file

All appointments are required to have a payment card on file before any appointment.

Deposits

All retainer charges are non-refundable.

Right of refusal

If you arrive at your appointment under the influence of alcohol or drugs, I will ask you to leave, and you will be responsible for the full amount of your services.

Rescheduling + Cancelling

To reschedule or cancel your appointment, call Angela Flint Hair (503)489-9153.

Cancellation, Fail to Show + Late arrival.

Canceling your appointment less than 48-hours in advance will result in a charge equal to 50% of your service amount.

Failure to show to your appointment will result in a charge for the full amount of your services. I will also require that you pre-pay for your next service(s). Your pre-payment will be non-refundable.

If you're 15-30 minutes late for your appointment, we can use the remaining time we have to accomplish some of the services in your package for the total package amount. If you're 31 minutes or more late, it will be considered a Failure To Show, and it will result in a charge for the full amount of the services you have booked.

Service re-do

If you're unhappy with your service, let me know within three days of your initial appointment. I'm happy to have you back in the studio for a touch-up. If you require an adjustment to your extensions, I'm happy to adjust them within three weeks of your initial appointment.

Product return

If, for any reason, a product you've purchased isn't working out for you. You may exchange it for any other product at 50% off within two weeks of purchase.

Children in the studio

Children are not allowed at the studio to help your appointment go smoothly and to keep the salon a professional and relaxing environment.

I have read and accept ANGELA FLINT HAIR's policies and understand that I can find them on-line at angelaflintheair.com

Clients Signature _____ date _____

Contact Information

LOCATION

1117 1/2 Main St.
Sumner, WA 98390

EMAIL

angela@angelaflinthairstudio.com

The best way to contact me is email.

PHONE

(503) 489-9153

If I'm unable to answer, please leave a message, I will return your call during regular business hours.

WEBSITE

<https://www.angelaflinthairstudio.com>

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